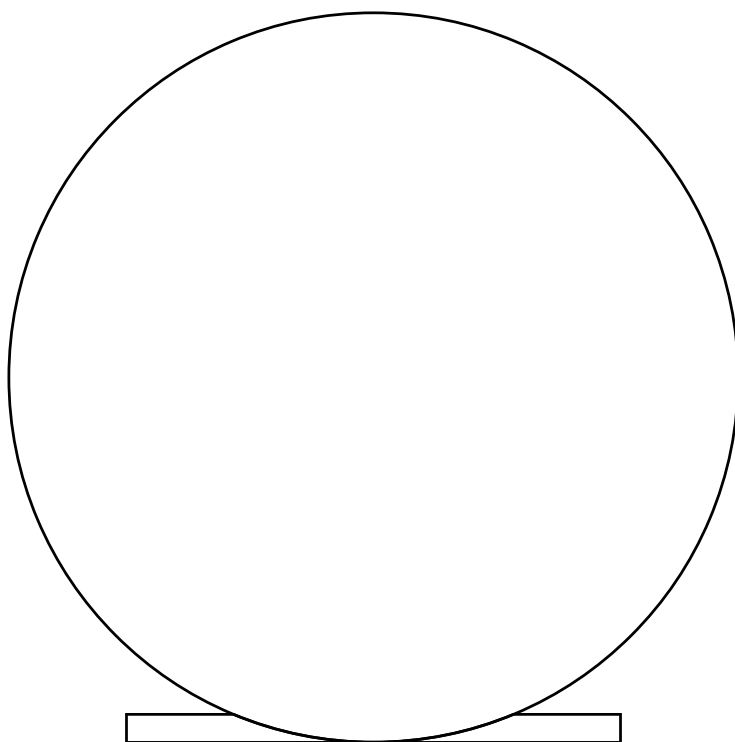


# arFresca

Air Purifier



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# 1 SAFETY INFORMATION

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## WARNING

Indicates potential hazard that could result in serious injury or death.

### **ADHERE TO THE FOLLOWING INSTRUCTIONS**

Prevent the device from falling. Ensure that the device is mounted firmly to the stand.

### **IMPORTANT**

ArFresca device is designed for internal use and must not be placed under extreme climates.

The device is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.

### **KEEP AWAY FROM CHILDREN**

The device is not a toy. Keep the device away from children and do not allow children to play with it. A damaged device may cause unintentional danger such as electrical shock or fire if it is not handled properly.

### **BEFORE USING THIS PRODUCT**

Make sure the device is placed at a suitable location where the electric plug points are reachable. Do not plug in while installing the device.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons to avoid a hazard.

## CAUTION

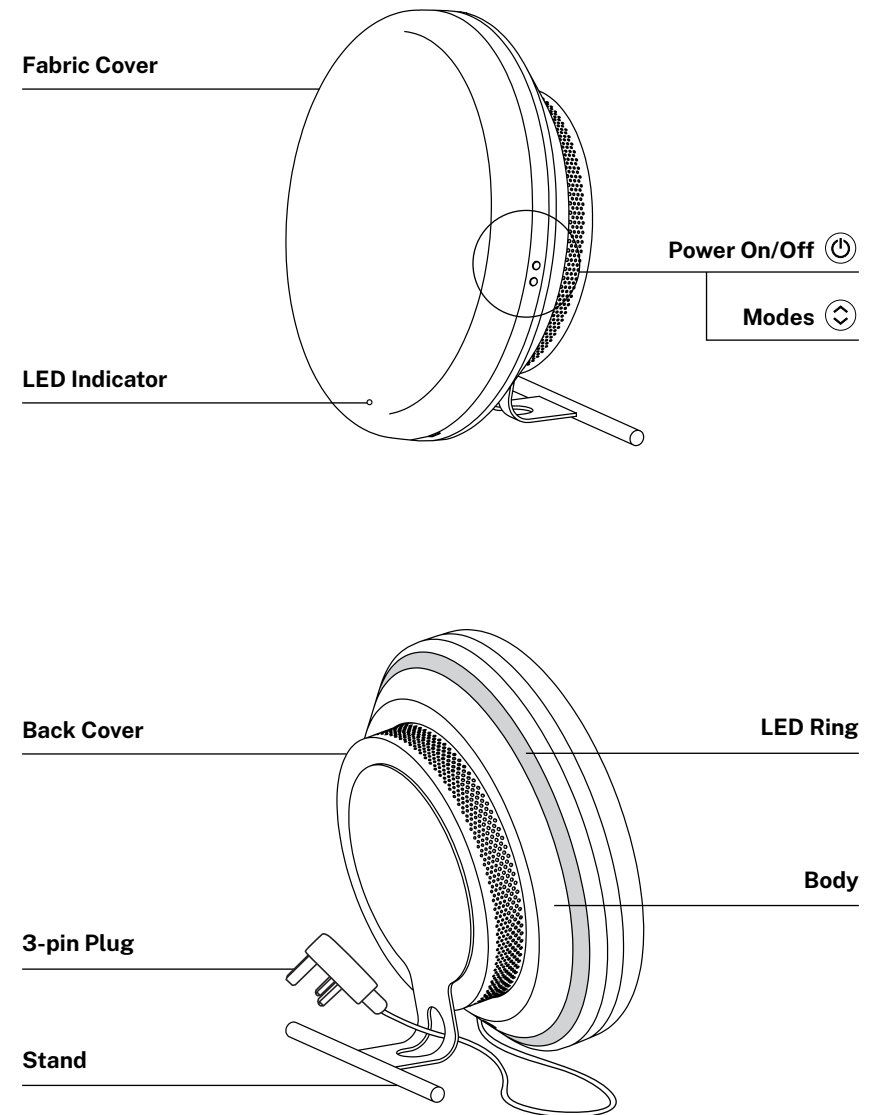
Indicates potential hazard that could result in minor injury or property damage.

- Ensure the voltage of the power outlet does not exceed the power rating for the device. Higher voltage may generate excessive heat that causes electric shock or fire.
- Use a dedicated electric outlet for the device. Do not connect the device to a power strip that has connections to several other products.
- Only use the appropriate type of electric socket for the device. Connecting the device to the wrong type of socket may result in damage.
- Do not touch the power plug with wet hands.
- Disconnect the power plug from the electric outlet immediately if strange sounds, smells, or smoke are observed from the device. Contact Neumoré Customer Careline immediately for further instructions.
- A damaged power plug or cord must be replaced by the manufacturer or a qualified technician.
- Do not repair the device unless this manual recommends it. Doing so will void your warranty immediately. All repair work must be carried out by a qualified technician.
- Do not place the device near flammable gases, cigarettes, incense, and other combustible materials.
- Do not clean the device using detergents, paint thinner, or other household solvents.
- Do not spray insecticides or other flammable materials near the device.
- This device shall only be used under adult supervision.
- Do not plug into an adapter or extension cord, as it may cause fire, electric shock or personal injury.
- Do not use attachments or filters which are not provided by Neumoré.
- Do ensure there is at least 450mm (millimetre) of clear space between the air inlet and outlet of the device. Blocking the airflow may decrease the efficiency of the device or may result in damage.
- Do not place the device under direct sunlight or near the windows.

## 2 DEVICE SPECIFICATION

Device Name	ArFresca
Rated Power	150W
Input Voltage	100-240V AC 50/60Hz 2.5A
Clean Air Delivery Rate (CADR)	292 m <sup>3</sup> /h
Noise Level	< 72dB
with stand	
Device Dimensions	520 (L) x 300 (W) x 520 (H) mm
Device Weight	Approx. 10kg
without stand	
Device Dimensions	520 (L) x 180 (W) x 520 (H) mm
Device Weight	Approx. 8kg

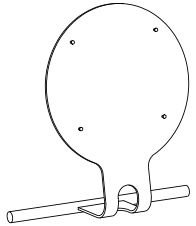
## 3 DEVICE OVERVIEW



## 4 INSTALLATION

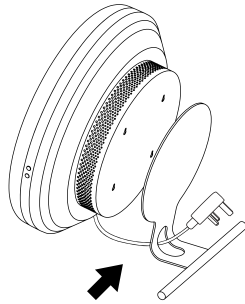
Please follow these basic steps to install the device. When installing ArFresca onto the stand, users or technicians are advised to handle it with care. If required, get extra assistance for the ease of installation.

### STEP 1



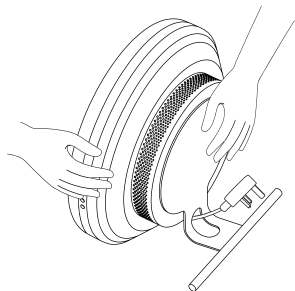
Place the stand on a hard and stable surface, either on the table or on the floor.

### STEP 2



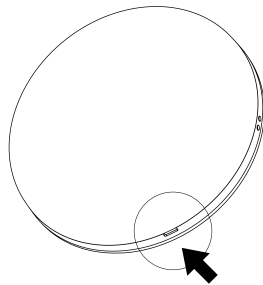
Insert the 3-pin plug into the dedicated slot at the bottom of the stand.

### STEP 3



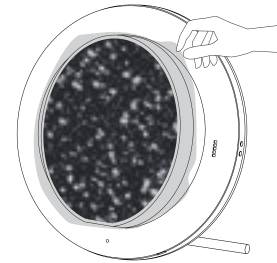
Use one hand to support the front of the device, slot in the stand onto the rear of the device and ensure that the studs are fitted well into the dedicated holes.

### STEP 4



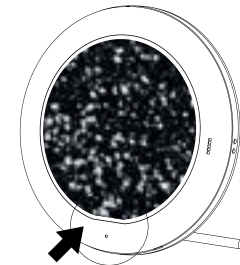
Detach the fabric cover via a latch located at the bottom of the device.

### STEP 5



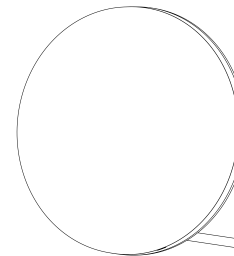
Remove the plastic cover of the air filtration module before use.

### STEP 6



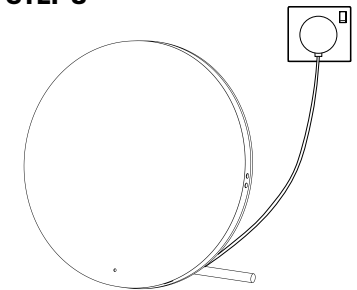
Insert the air filtration module into place, make sure that the flat base fits correctly at the bottom.

### STEP 7



Put the fabric cover back on, make sure to align the magnets on the fabric cover to the device body for a secure fit.

### STEP 8



Insert the 3-pin plug into a socket to power up the device. If the fabric cover or air filtration module is placed incorrectly, both the LED indicator and LED Ring will blink continuously when the device is switched on.

## 5 OPERATION

### MODES

Modes	Description
<b>Power On/Off</b>	<ul style="list-style-type: none"> <li>Press the Power Button once to switch on the device.</li> <li>Press the Power Button once more, a long beep (3 sec) will indicate that the device is switched off.</li> </ul>
<b>Smart Mode</b>	<ul style="list-style-type: none"> <li>After the device is turned on, ArFresca automatically enters Smart Mode where the fan speed is based on the surrounding air quality.</li> </ul>
<b>Turbo Mode</b>	<ul style="list-style-type: none"> <li>Press the Mode Button to change to Turbo Mode, the fan speed will be increased to a higher level.</li> </ul>
<b>Sleep Mode</b>	<ul style="list-style-type: none"> <li>Press the Mode Button once more to change to Sleep Mode. LED Ring will be turned off and the fan speed will be reduced. Press the button again to return to Smart Mode.</li> </ul>
<b>Manual Mode</b>	<ul style="list-style-type: none"> <li>Settings can be adjusted through the Neumoré App according to user's preference.</li> </ul>

### MODE INDICATOR

Modes	LED Ring	Sound Indicator
<b>Power On</b>	Solid light ON	Short beep, once
<b>Power Off</b>	Light OFF	Long beep (3 sec)
<b>Smart Mode</b>	Solid light ON	Short beep, once
<b>Turbo Mode</b>		
<b>Sleep Mode</b>	Light OFF	
<b>Manual Mode</b>	User can adjust LED brightness on Neumoré App	-
<b>Fabric Cover Detached</b>	Pulsating light	

### AIR QUALITY INDICATORS

LED Indicator	Air Quality Approach	PM2.5 Reading	TVOC Reading
<b>Solid white light</b>	Excellent	< 12µg/m <sup>3</sup>	< 50ppb
<b>Solid orange light</b>	Moderate	12 - 35µg/m <sup>3</sup>	50 - 610ppb
<b>Solid red light</b>	Poor	> 35µg/m <sup>3</sup>	> 610ppb

Remark: Pulsating red light - Fabric Cover is detached from the device.

### MAINTENANCE INDICATORS

Item	Approach	LED Indicator	Remarks
<b>Air Filtration Module</b> <ul style="list-style-type: none"> <li>Silver Ion Layer</li> <li>Activated Carbon Sheet</li> <li>Activated Carbon Pellets</li> <li>Medical Grade HEPA 13</li> </ul>	Replace Filter	Blinking red light	A notification will be sent to Neumoré App for the air filtration module replacement.
	Invalid Filter		A notification will be sent to Neumoré App to notify on Invalid Filter.
<b>UVC 222nm Lamp</b>	Replace		A notification will be sent to Neumoré App for replacement.
<b>Plasma Ioniser</b>			

### WI-FI CONNECTIVITY

Area	Approach	Sound Indicator	Remarks
<b>Wi-Fi</b>	Connected	Long beep, once	Connection status in the app will display "Online".
	Reset		Reconnect ArFresca through the app.

## 6 MAINTENANCE

Maintaining this device depends on and varies according to your usage frequency of the device. Proper maintenance helps to extend the lifespan of the device and ensure it performs efficiently.

Maintenance Task	Frequency	Description
<b>Cleaning the Fabric Cover</b>	As needed*	<ul style="list-style-type: none"> <li>• Vacuum the surface of the fabric cover.</li> <li>• Wipe it with a damp cloth to remove dirt and dust.</li> </ul>
<b>Checking the Power Cord</b>	Annually	<ul style="list-style-type: none"> <li>• Inspect the power cord for any damage or fraying. Contact Neumoré Customer Careline to replace the cord or the unit if necessary.</li> </ul>
<b>Replacing the Air Filtration Module</b> <ul style="list-style-type: none"> <li>• Silver Ion Layer</li> <li>• Activated Carbon Sheet</li> <li>• Activated Carbon Pellets</li> <li>• Medical Grade HEPA 13</li> </ul>	2400 hours / Every 6 months  <i>(Whichever comes first)</i>	<ul style="list-style-type: none"> <li>• When the milestone is reached, your Neumoré App will prompt you to contact our Customer Careline for replacement.</li> </ul>
<b>UVC 222nm Lamp Replacement</b>	Annually	
<b>Plasma Ioniser</b>		

\*Ensure the unit is unplugged before cleaning.

## 7 TROUBLESHOOTING

If your device is not functioning as usual, please check if the problem is listed below before contacting Neumoré Customer Careline for further diagnosis or repair.

Problem	Solution
The device is not working after turning on the power switch	<ul style="list-style-type: none"> <li>• Make sure the power cord is plugged into a live outlet.</li> </ul>
The device fails to connect to the Neumoré App	<ul style="list-style-type: none"> <li>• Check if the device name appears on the app.</li> <li>• Ensure that the Wi-Fi connectivity is within the range of the device and the app.</li> </ul>
Unpleasant odours	<ul style="list-style-type: none"> <li>• Contact Neumoré Customer Careline for inspection.</li> <li>• Replace with a new filter if necessary.</li> </ul>
Loud or unusual noises	<ul style="list-style-type: none"> <li>• Contact Neumoré Customer Careline.</li> </ul>
Low airflow / Poor performance	<ul style="list-style-type: none"> <li>• Clean the fabric cover and ensure that the air inlet and outlet of the device are not blocked by any objects.</li> <li>• If airflow remains low, contact Neumoré Customer Careline for assistance.</li> </ul>
Indoor Air Quality (IAQ) sensor issue	<ul style="list-style-type: none"> <li>• Ensure the device is not placed near the source of pollution or extreme conditions.</li> <li>• If the problem persists, contact Neumoré Customer Careline.</li> </ul>

## 8 NEUMORÉ APP

### PAIRING WITH THE NEUMORÉ APP

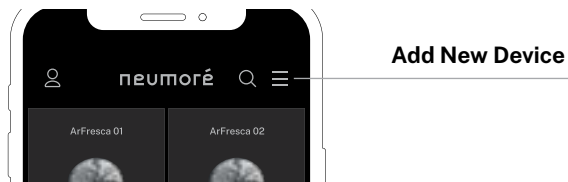
1. Download Neumoré App from App Store/Google Play.



2. Tap “Sign Up” and fill in your personal info.



3. Tap on the “≡” icon, add New Device.



4. Tap “Start”.
5. Tap “Join” to connect Neumoré App to Wi-Fi.
6. Select your preferred Wi-Fi network.
7. Insert your Wi-Fi password and click “Continue”.
8. ArFresca is now connected to Wi-Fi.

### NEUMORÉ APP INTERFACE





## 9 COPYRIGHT NOTICE

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## 10 WARRANTY

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Neumoré warrants that the device furnished under this User Manual will conform to all specifications for the Warranty Period of two (2) years from the date of purchase (“the Device Warranty Period”), provided that you have followed the instructions stipulated in this user manual regarding installation and maintenance of the device.

This Device Warranty covers normal use in normal indoor environment.

All Warranty claims must be filed in writing with Neumoré within the applicable Device Warranty Period. The duration of Neumoré’s Warranty is individual device-specific for each device furnished under this User Manual. Neumoré will replace a defective device at no charge to you if the device is confirmed to be of manufacturing defect.

For avoidance of doubt, if there arises any dispute concerning the Warranty of the device, the English language version of this User Manual, and its Terms and Conditions of usage will prevail.

## **Neumore Sdn. Bhd.**

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